Task Title: Re-establish Internet Connection

OALCF Cover Sheet – Learner Copy

Learner Name: _____

Date Started: _____

Date Completed: _____

Successful Completion: Yes ☐ No ☐

Goal Path: Employment ☐ Apprenticeship ☐

Secondary School ☐ Post Secondary ☐ Independence ☐

Task Description: The learner will read information online to gain understanding on how to troubleshoot and re-establish an internet connection.

Main Competency/Task Group/Level Indicator:

- Find and Use Information/Read continuous text/A1.2
- Use Digital Technology/D.2

Materials Required:

- Pen/pencil and paper
- Computer

Learner Information

Occasionally, routers and modems lose their internet connection. Most people use the internet for work, learning and/or in their daily lives, so it is important to learn how to identify problems and determine solutions.

Open the web browser of the computer and copy and paste the following address: https://www.hellotech.com/blog/things-to-do-when-wifi-is-not-working

Work Sheet

Task 1: Read the instructions under the heading "Make Sure your WiFi is Turned On". Check the computer you are using.

Is your WiFi on or off? How do you know for sure?

Answer:

_____

Task 2: Read the instructions under the heading "Check your Router's Lights". How could the lights indicate that there is something wrong with the router?

Answer:

_____

Task 3: How can you check for internet outages in your area?

Answer:

_____

Task 4: How could a virus be affecting your Wi-Fi?

Answer:

_____

Task 5: How can you make sure Wi-Fi is enabled on your device?

Answer:

_____