



**Task Title: Contact North Brochure**

**OALCF Cover Sheet – Practitioner Copy**

**Learner Name:** \_\_\_\_\_

**Date Started:** \_\_\_\_\_

**Date Completed:** \_\_\_\_\_

**Successful Completion:** Yes ☐ No ☐

**Goal Path:** Employment ☐ Apprenticeship ☐

Secondary School ☐ Post Secondary ☐ Independence ☐

**Task Description:** The learner will find information in a Contact North brochure.

**Main Competency/Task Group/Level Indicator:**

- Find and Use Information/Read continuous text/A1.2

**Materials Required:**

- Pen/pencil and paper and/or digital device

## Learner Information

Brochures give us important information about a product or service. This often includes what the company or organization can offer and how to contact them for more information.

Scan both pages of the "Contact North" brochure.

## TESTIMONIALS

*... having been out of school for 30 years. It's challenging, but it's also rewarding. - Ken*

*I find it convenient and it balances with my work and anything else I have to do at home. I can do it at any time and any place. - Alice*

*If I chose to travel to visit family, I only had to make the necessary arrangements with the Centre Coordinators, and my class was held wherever I happened to be. - Pat*



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ContactNorth](https://facebook.com/ContactNorth)



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Funded by the Government of Ontario

## VISIT OR CALL

### Inquiry Hotline

**1-877-999-9149**

Monday to Friday

8:00 a.m. to 5:00 p.m.

[InquiryHotlineOperators@contactnorth.ca](mailto:InquiryHotlineOperators@contactnorth.ca)



**Contact North | Contact Nord**

Ontario's Distance Education & Training Network

[studyonline.ca](http://studyonline.ca)

**Contact North | Contact Nord**

Ontario's Distance Education & Training Network

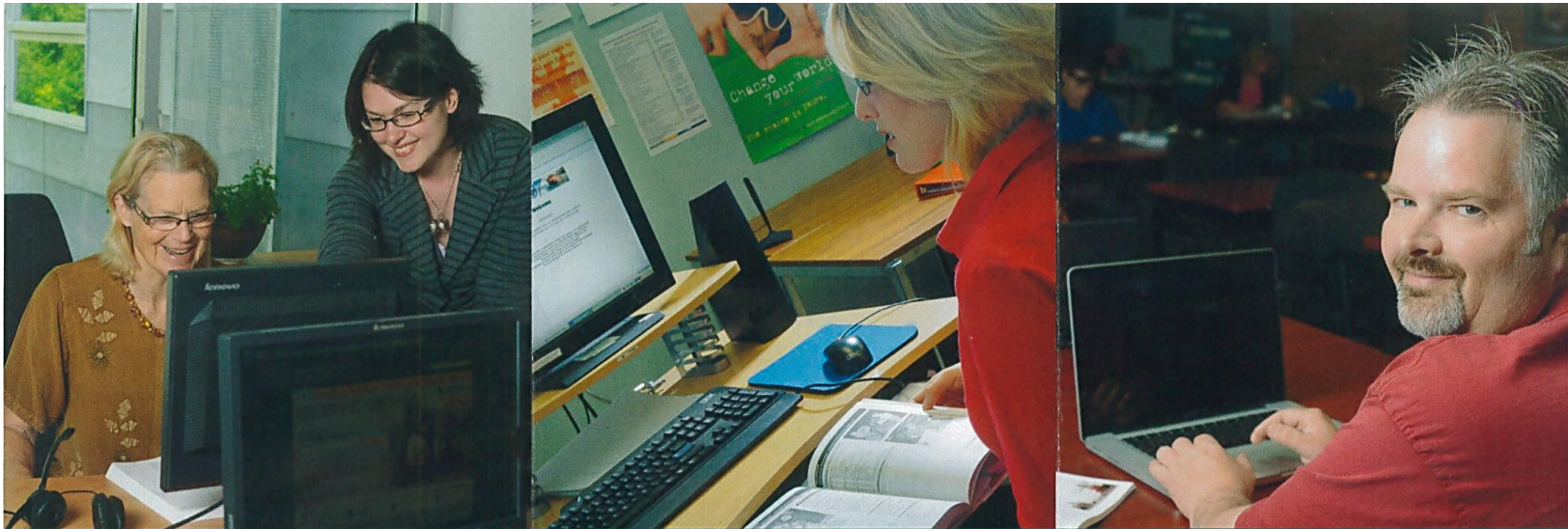


## ACCESS ONLINE EDUCATION

**18,000** online courses and over  
**1,000** online programs from Ontario's  
public colleges, universities, school  
boards, literacy, and basic skills and  
other training organizations at the  
online learning centre **right here**

## IN YOUR COMMUNITY





## EARN

- a college or university certificate
- a diploma or degree
- your high school diploma
- an upgrade to your workplace skills

## GET

- information on programs and courses
- information on financial aid
- the technology to take classes at a distance
- information on other support services
- help to register with the educational institution of your choice

## TAKE CLASSES

- live or anytime
- at the online learning centre
- at home
- on a part-time or full-time basis

## WRITE EXAMS

**Contact North | Contact Nord**  
Ontario's Distance Education & Training Network

**studyonline.ca**

**ALL AT YOUR ONLINE LEARNING CENTRE**

## Work Sheet

**Task 1: What phone number would you call for the Inquiry Hotline?**

Answer:

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**Task 2: What website address would a student use to get information on courses offered?**

Answer:

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**Task 3: List two types of information someone can get from the website.**

Answer:

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**Task 4: Contact North has many offices in Ontario. How would a student find the centre nearest to them?**

Answer:

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## Answers

**Task 1: What phone number would you call for the Inquiry Hotline?**

Answer: 1-877-999-9149

**Task 2: What website address would a student use to get information on courses offered?**

Answer: studyonline.ca

**Task 3: List two types of information someone can get from the website.**

Answer: Any two of

- Information on programs and courses
- Information on financial aid
- Information on other support services

**Task 4: Contact North has many offices in Ontario. How would a student find the centre nearest to them?**

Answer: Email or call the inquiry hotline or go to the studyonline.ca website.

### Performance Descriptors

Levels	Performance Descriptors	Needs Work	Completes task with support from practitioner	Completes task independently
A1.2	scans text to locate information			
	locates multiple pieces of information in simple texts			
	follows the main events of descriptive, narrative and informational texts			
	obtains information from detailed reading			
	begins to identify sources and evaluate information			

This task: Was successfully completed ☐ Needs to be tried again ☐

Learner Comments:

Instructor (print):

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Learner (print):

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