

Task Title: Health Card Renewal

# OALCF Cover Sheet – Practitioner Copy

**Learner Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Date Started: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Date Completed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

|  |  |  |
| --- | --- | --- |
| **Goal Path:** | Employment | Apprenticeship |
| Secondary School | Post Secondary | Independence |

**Successful Completion:**  Yes No

**Task Description:** The learner will find information about the Ontario Health Care Card renewal process online.

**Main Competency/Task Group/Level Indicator:**

* Find and Use Information/Read continuous text/A1.2
* Use Digital Technology/D.2

**Materials Required:**

* Pen/pencil and paper
* Computer or digital device

# Learner Information

In Ontario, health cards have an expiry date and must be renewed periodically. To renew a health card, you need to bring specific documents and proof of identification to a Service Ontario office.

Go to the following webpage:

<https://www.ontario.ca/page/documents-needed-get-health-card>

# Work Sheet

**Task 1: What three types of identification documents are required to get a health card?**

Answer:

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Task 2: If you are a Canadian citizen, list three examples of documents you could use to prove your Canadian citizenship.**

Answer:

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Task 3: Which documents do you have personally that you could use to show proof of residency when applying for a new health card?**

Answer:

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Task 4: Which two things must be included on documents showing proof of identity?**

Answer:

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Task 5: Search for and find a ServiceOntario location close to you. What is the address?**

Answer:

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

# Answers

**Task 1: What three types of identification documents are required to get a health card?**

Answer:

* an original document that proves Canadian citizenship or OHIP-eligible immigration status
* an original, printed or digital/electronic document that proves you live in Ontario
* an original document that confirms your identity

**Task 2: If you are a Canadian citizen, list three examples of documents you could use to prove your Canadian citizenship.**

Answer: Any three of the following

* Canadian passport
* Birth Certificate
* Canadian Certificate of Registration of Birth Abroad
* Certified Statement of Live Birth from Ontario, or another Canadian province or territory
* Certificate of Canadian Citizenship or Certificate of Naturalization
* Certificate of Indian Status
* Registered Indian Record
* Temporary Confirmation of Registration document

**Task 3: Which documents do you have personally that you could use to show proof of residency when applying for a new health card?**

Answers will vary but could include any of the following

* valid Ontario driver’s licence
* temporary driver’s licence
  + only if accompanied by photo licence card with the same address
* valid Ontario Photo Card
* utility bill (e.g. cable TV, hydro, gas, water)
* monthly bank account statements
  + does not include receipts, bank books, letters or automated teller receipts
* employer record (e.g. pay stub, letter from employer on company letterhead)
* school, college or university report card or transcript
* Child Tax Benefit statement
* most recent income tax Notice of Assessment
* insurance policy (e.g. home, tenant, auto or life)
* mortgage, rental or lease agreement
* Ontario motor vehicle permit (plate or vehicle portions)
* property tax bill
* phone bill (e.g. home phone, cell phone)
* credit card statement
* statement of direct deposit for Ontario Works or for Ontario Disability Support Program (ODSP)
* statement of Employment Insurance Benefits Paid (T4E)
* statement of Old Age Security (T4A) or statement of Canada Pension Plan Benefits (T4A) (P)
* Any of the following statements from a bank, trust company or credit union:
  + Registered Retirement Savings Plan (RRSP)
  + Registered Retirement Income Fund (RRIF)
  + Registered Home Ownership Savings Plan (RHOSP)
* Workplace Safety and Insurance Board Statement of Benefits (T5007)
* Canada Pension Plan Statement of Contributions

**Task 4: Which two things must be included on documents showing proof of identity?**

Answer: These documents must include your name and signature.

**Task 5: Search for and find a ServiceOntario location close to you. What is the address?**

Answers will vary.

# Performance Descriptors

| Levels | Performance Descriptors | Needs Work | Completes task with support from practitioner | Completes task independently |
| --- | --- | --- | --- | --- |
| A1.2 | scans text to locate information |  |  |  |
|  | locates multiple pieces of information in simple texts |  |  |  |
|  | makes low-level inferences |  |  |  |
|  | makes connections between sentences and between paragraphs in a single text |  |  |  |
|  | reads more complex texts to locate a single piece of information |  |  |  |
|  | follows the main events of descriptive, narrative and informational texts |  |  |  |
|  | obtains information from detailed reading |  |  |  |
|  | begins to identify sources and evaluate information |  |  |  |
| D.2 | selects and follows appropriate steps to complete tasks |  |  |  |
| D.2 cont’d | locates and recognizes functions and commands |  |  |  |
|  | makes low-level inferences to interpret icons and text |  |  |  |
|  | begins to identify sources and evaluate information |  |  |  |
|  | performs simple searches using keywords (e.g. internet, software help menu) |  |  |  |



This task: Was successfully completed Needs to be tried again

Learner Comments:

Instructor (print): Learner (print):

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**